Important HMO reminders



Use the Find Care tool at anthem.com/ca to

find the care you need

Anthem's Find Care tool was created to make it easy to find preferred primary care providers and specialists in your area. Whether you're searching for medical, dental, vision, or pharmacy, use this quick step-by-step guide to help you find the best doctors where you live and work.

General search Españo Anthem 🖷 Insurance Plans - Member Support - Health & Wellness Resources -Log In Step 🚺 Go to: anthem.com/ca and Welcome, New Members select Find Care on the top Thank you for choosing an Anthem health plan for 2022. Activate your secure online account today to access your digital ID card, find a doctor in right corner. your plan, review claims and payments, chat with an agent, and more Register Now ad the Sydney Health app for lled in a Medi 24/7 access to your benefits and claims information, ID cards, virtual doctor visits, and and whether flu, shingles, or COVID-19. Most want to know more about your member benefits? Learn what your plan offers and how to use the benefits to your Þ (\$) are available at pharma and more advantage

Step **2**

There are two ways to search for a doctor:

- Select Members and log in with your username and password — you will be directed to your network of providers.
- Select **Guests** and answer four questions.



HMO - How to search provider's ID number for IPAs and medical groups Important HMO reminders



Step </u>

For Guests:

Select a drop-down box to answer each question.

Answers to the dropdown questions:

HMO - How to find a

What type of care are you searching for? Medical. (You can also select dental, vision, or pharmacy providers from this drop-down)

What state do you want to search with? Select the state you live in.

What type of plan do you want to search with? Medical (Employer-Sponsored).

Select a plan/network

If you are enrolled in HMO - California only, please select:

- Blue Cross HMO (CACare) -Large Group
- Select HMO
- Priority Select HMO
- Vivity

Individual & Family Medicare	Medicaid Employers Producers Providers COVID-19 Info	Log In Españ
	What type of care are you searching for?	
	Medical	*
	Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.	
	What state do you want to search with?	
	California	▼
	What type of plan do you want to search with?	
	Medical (Employer-Sponsored)	*
	Select a plan/network	
	Blue Cross PPO (Prudent Buyer) - Large Group	-

	•
Blue Cross PPO (Prudent Buyer) - Large Group	
Blue Cross PPO (Prudent Buyer) - Small Group	
California Care HMO	
Dignity Health Custom Advantage HMO	

If you are located in California, enrolled in EPO, PPO, and spending account plans, please select:

• Blue Cross PPO (Prudent Buyer) – Large Group

Once you've answered the four questions, select Continue.

If you are not located in California and enrolled in EPO, PPO, and spending account plans, please select:

• National PPO (BlueCard PPO)



Step 4

Search for care by entering:

- Your city, county, or ZIP code.
- Name or specialty, national provider identifier (NPI), or license number.
- You can also select the Search by Care Provider boxes listed in blue for frequently searched care options.

If you are looking for a medical

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Individual & Family Medicare	Medicaid Employers Prod	ducers Providers	COVID-19 Info		Log In	Español
City, County, or ZIP	Search by docto	r (name or specialty),	hospital, procedure,	and more		
 Find a testing center near yo 	u with our COVID-19 Test Site Finder					×
Finding care in Blue Cross PPO (Prud	ent Buyer) - Large Group					
Search by Care Provider 🔅)					
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Primary Care	Behavioral Health	Lab (Blood Wor	'k) Imagin;	g (MRI or X- ray)	Hospital	

If you are looking for a **dental** provider:

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Dentist	Oral Surgeon	Orthodontist	Periodontist	Pediatric	Endodontist

If you are looking for a vision provider:

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Ophthalmologist	Optical Store	Optometrist

If you are looking for a **pharmacy** provider:

Search by Care Provider	r 🛈			
Pharmacy				

Important HMO reminders



 If you enter a provider's name and your ZIP code, a list of providers will appear. To see a full list of providers with similar names, select View All.

HMO - How to find a

provider's ID number

 A list of providers will populate from your search. You can print it or email the list to your personal email.





HMO – How to find a provider's ID number

HMO - How to find a

provider's ID number

HMO - How to search

for IPAs and medical groups

Important

HMO reminders

Step 🕕

General

search

After entering your city, county, or ZIP code, select the **Primary Care** button under the Search by Care *Provider* section.

Step **2**

When the search populates with providers in your area, you will need to determine which **PCP ID/Enrollment ID** number to use to identify them as your primary care physician. To view this information, select the **View Details** button for the specific provider.

Step 3

You are now on the provider's details page. To view the medical groups the provider is affiliated with, select the **Affiliations** tab.

Your provider may participate in numerous medical groups. Please use the **PCP ID/Enrollment ID** that corresponds with the medical group of choice for your enrollment. Primary care physicians will have a six-digit code.

If there is no **PCP ID/Enrollment ID**, use the code beside the medical group name. Medical groups have a three-digit code. In the example below, the medical group code is **0V6**. Anthem Q Find Care Search Anthem.com Español Individual & Family Medicare Medicaid Employers Producers Providers COVID-19 Info City, County, or ZIP O Search by doctor (name or specialty), hospital, procedure, and more Search by Care Provider () D" 恩 ᠿ ŧ Primary Care Behavioral Health Lab (Blood Work) Imaging (MRI or X-Hospital ray)

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SAMY A. YOUNIS, M.D. In Network			🖨 Print
Profile Affiliations	Recognitions	Insurance	Change location 62 Corporate Park Ste 240 Irvine, CA 9



Medical Group/Multi-Specialty

Memorialcare/Irvine (0v6) PCP ID/Enrollment ID: 0V6 250 E Yale Loop Ste 200, CA, 92604, Irvine

HMO – How to search for IPAs/medical groups

HMO - How to find a

provider's ID number

HMO - How to search

for IPAs and medical groups

Important

HMO reminders

Step 🚺

General

search

After entering your city, county, or Zip code, type **medical group** in the Search field. Then choose **IPA/PMG (Medical Group)** to see a complete list of medical groups in your HMO network.

Anthem.		Find Care Search Anthem.com Q			
Individual & Family Medicare Medicai	Employers Producers Providers COVID-19 Info	Log In Español			
	O medical group				
	Specialties	Show More			
← Back to Find Care	IPA/PMG (Medical Group)				
	Medical Genetics				
Physicians & Medical P	Behavioral Health Group				
5400 results within 20 miles of 90017	Practicing Medical Group				
RE Change Plan	DME/Medical/Surgical (Medical Equipment)				
	Provider Name	View All			
Sort by:	ADVANCED ORTHOPEDICS A MEDICAL GROUP INC Q.0.08 miles away 1127 Wilshire Blvd Ste 408,Los Angeles, CA 90017				

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Step 2

Once the listing of medical groups appears, you will see the filter options on the left side. Under *Primary Care Physician*, check the **Serve as PCP** box.

The medical groups with the **Practicing Medical Groups** listing are your **practicing medical groups**. They have a three-digit code.

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Sort by: Distance Filter Clear All	List View 😤 Map View 🕅 ALTAMED - WESTLAKE, 3RD ST STE 400 (2GJ)	In-Network Medical Plan	외 4 Recognitions/Tier		View Details
Primary Care Physician Serve as PCP ③	Administrative Office Only (323) 454-6940	PCP ID:2GJ Practicing Medical Group			
20 Miles 🔻	OPTUM - DOWNTOWN LA	In-Network (Medical Plan	3 Recognitions/Tier		View Details
	Administrative Office Only (213) 623-2225	PCP ID:7JZ			

Important HMO reminders

- HMO care is managed by the medical group you select.
- Make sure the doctor you choose has a contract with the medical group you select.
- Make sure the medical group is part of your HMO network.
- If you are trying to choose a specific hospital, your medical group will advise you which hospital you will use. It is dependent on the contracts the medical group has with the hospital and the admitting rights of the physician.

We are here to help

If you have questions, please call Member Services using the phone number listed on the back of your member ID card.

 $\mathsf{IPA} = \mathsf{independent}\ \mathsf{practice}\ \mathsf{association}; \mathsf{PMG} = \mathsf{practicing}\ \mathsf{medical}\ \mathsf{group}$

Dur Provider Finder tool is only as up to date as providers notify Anthem. Please contact your provider or call Member Services at the number located on the back of your member ID card to confirm that a provider is in your plan's network.

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